

# CUSTOMER SERVICE SURVEY COMMUNITY HOUSE RENTAL

Thank you for giving us the opportunity to serve you better. Please take a few minutes to tell us about the customer service you've recently received.

Date

First name

Last name

When did you come into contact with a customer service representative?

Prior to event

During event

After event

If you contacted customer service, have all issues been resolved to your complete satisfaction?

Yes, by the company or its representatives.

Yes, by me or someone outside the company.

No, the problem was not resolved.

Please rate the following statements.

Our customer service representative was:

	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree
Well-trained					
Courteous					
Prompt					
Attentive					
Responsive					
Knowledgeable					
Professional					
Well-supervised					

Please give us your comments regarding your experience at the Community House